

<<饭店英语>>

图书基本信息

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### 内容概要

本教材主要供高职高专饭店管理、餐饮管理与服务、旅游管理等专业的学生使用，具有以下特点：  
选材全面，内容涉及预定、前厅服务、客房服务、餐饮服务、康乐与会议服务、投诉处理、销售、商务中心等工作环节；突出行业性和实用性，紧密联系饭店业的实际运作，结合本行业英语实践的特点，使学生能够在饭店常见的情景中自如地交流；编写设计新颖，图文并茂，内容生动，形式多样；配有形式活泼的助教课件，为教师授课和学生自学提供更多资源。

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